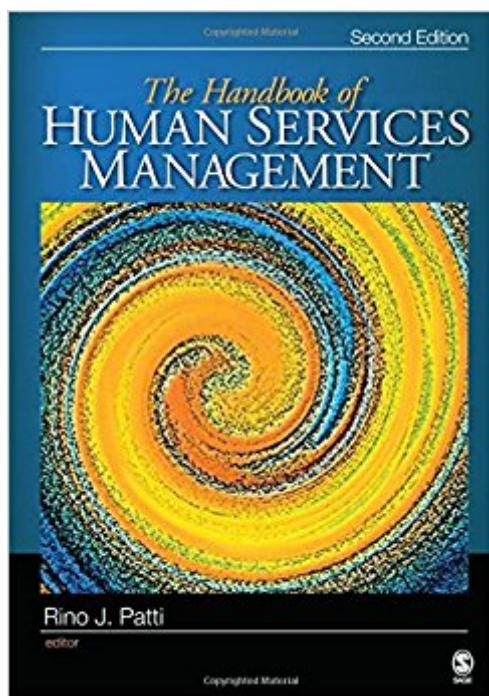


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# The Handbook Of Human Services Management (Volume 2)



## **Synopsis**

Focusing on an effectiveness-driven approach to management in the human services, Rino J. Pattiâ's The Handbook of Human Services Management, Second Edition explores the latest information on practice innovations, theoretical perspectives, and empirical research to provide an essential perspective on what managers do to create and sustain organizations that deliver high quality, effective services to consumers. Offering the most comprehensive coverage of human services management available today, this second edition includes 24 chapters authored by distinguished practitioners and scholars in human services management: 10 that are entirely new and 14 that have been extensively revised. The Handbook is accompanied by an Instructorâ's Manual.

## **Book Information**

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I ordered a used very good copy....the book was ripped and stained...the cover had a sticky residue on it...had to clean the book with a Clorox wipe and needles to say I had to use more than one to get it cleaned. If I didn't need to book for my class that started yesterday I would return it. I should have ordered a new book for the extra \$20.00

Took a little longer to ship than should have but everything else is as it should be.

I have only briefly skimmed through the book and it has a great deal of value from an academic

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